

2019 HALF YEAR RESULTS

Mandarin Oriental Hotel Group





2019 Half Year Performance and Highlights

- Four new hotels opened Beijing, Doha, Dubai, Lake Como •
- Re-opening of Mandarin Oriental, Hyde Park London •
- Two new management contracts signed
- Results lower due to closure of The Excelsior and renovation in Bangkok
- Otherwise, financial performance broadly in-line with last year •

2019 Half Year Results Highlights

US \$ m	Jun 2019
Combined Total Revenue*	641
Group Revenue#	280
Underlying EBITDA	69

^ The comparative figures in 2018 have been restated due to the adoption of new accounting standard IFRS 16 'Leases'

- * Includes revenue from the total portfolio of owned and managed hotels
- [#] Includes revenue from the Group's subsidiary hotels as well as the Group's management and branding activities



700 308 84

2019 Half Year Results Highlights

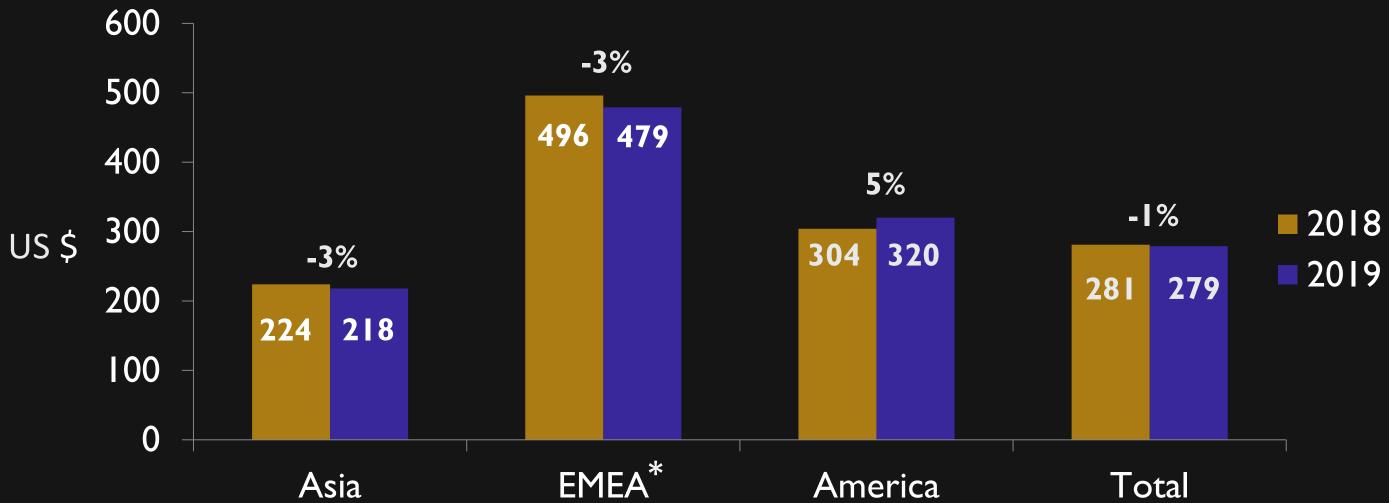
Underlying Profit Attributable to Shareholders (US \$ Net Non-Trading Losses (US \$ m) Underlying Earnings per Share (US ϕ) Interim Dividend (US ϕ) Adjusted Net Asset Value per Share (US \$)

Includes US\$25 million of accelerated depreciation and amortisation costs in connection with the closure of The Excelsior, Hong Kong *At 31st December 2018



	Jun 2019	Jun 2018 restated
m)		22
	(23)#	-
	0.85	I.76
	I.50	I.50
	4.6 I	4.62*

2019 Half Year RevPAR Performance



- All references to RevPAR are in US dollar terms on a like-for-like basis, unless otherwise stated. The like-for-like basis only includes hotels that were trading in the portfolio for a full first half of the year for both 2018 and 2019. Mandarin Oriental, Bangkok has been adjusted to include only 30 keys up until the hotel partially closed for renovation at the beginning of March.
- * Europe, Middle East and Africa







2019 Half Year Hotel Performance Asia – Overall RevPAR down 3%

Mandarin Oriental, Hong Kong Tokyo Bangkok

Singapore Kuala Lumpur Jakarta

Soft demand from corporate accounts Strong market conditions and will re-open in October Market conditions remained steady Improved occupancy Rate pressures across the city

- Partially closed in March for a major renovation

2019 Half Year Hotel Performance EMEA – Overall RevPAR down 3%

London Performance encouraging since reopening Demonstrations impacted city-wide demand Paris Munich Performance in-line with previous year Improved average rates offset by lower occupancy Geneva Madrid Closed in February 2018 for restoration and will re-open in mid-2020

2019 Half Year Hotel Performance America – Overall RevPAR up 5%

BostonRegained market leadership positionMiamiRevPAR growth of 7%New YorkImproved competitive positionWashington D.C.Demand mix impacted average rates



THE HOTEL GROUP

DEVELOPMENT



DEVELOPMENT PORTFOLIO

London

Barcelona

New York

Boca Raton

Grand Cayman

Honolulu

Expected to open within 5 years

Hotels (15) Residences (13) Muscat

Dubai

Moscow

Munich

Istanbul

Phuket



Development Strategy Review

- Focus on management contracts •
- Grow hotel, resort and residence portfolio across the world •
- Open three to four properties per year \bullet

Hotel Openings

Mandarin Oriental, Doha Opened on 9th March 2019





Mandarin Oriental, Lago di Como Opened on 15th April 2019

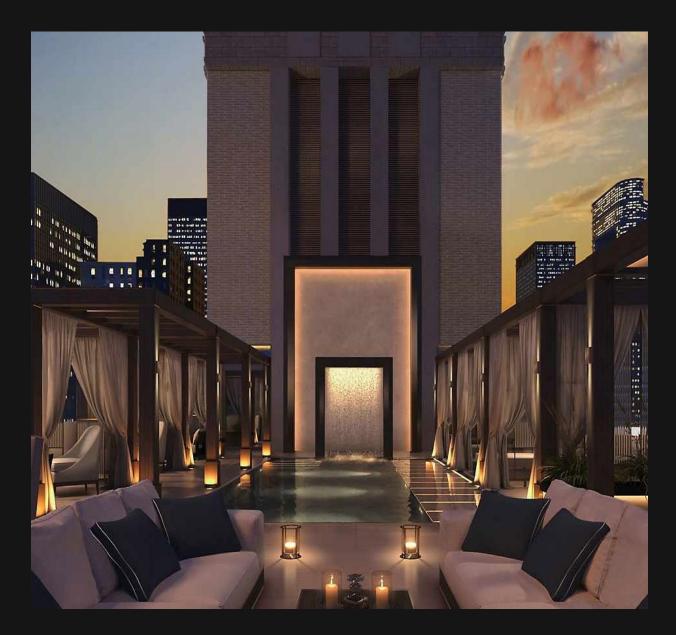




Mandarin Oriental Jumeira, Dubai Opened on 18th February 2019

Mandarin Oriental Wangfujing, Beijing Opened on 15th March 2019

New Project



(Management contract)

- 69 branded residences
- Scheduled for completion in 2020

Mandarin Oriental Residences at 685 Fifth Avenue

New Project



Mandarin Oriental Etiler, Istanbul (Management contract)

- Second luxury hotel in Istanbul
- 158 rooms and 251 branded residences
- Scheduled to open in 2022



THE HOTEL GROUP

FINANCIAL REVIEW



Underlying EBITDA Performance Key Highlights

- US\$69 million, 18% lower than 1H 2018 •
- No earnings from The Excelsior from April onwards •
- Lower earnings in Bangkok from March onwards due to • renovation
- 2018's first half results benefited from Las Vegas termination fee •



Financial Review

Non-trading Items

US \$ m

Fire at Mandarin Oriental Hyde Park, London

Repair expenses and write-off of tangible assets and other incidental expenses

Insurance recovery for replacement of tangible assets and other incidental expenses

Closure of The Excelsior, Hong Kong

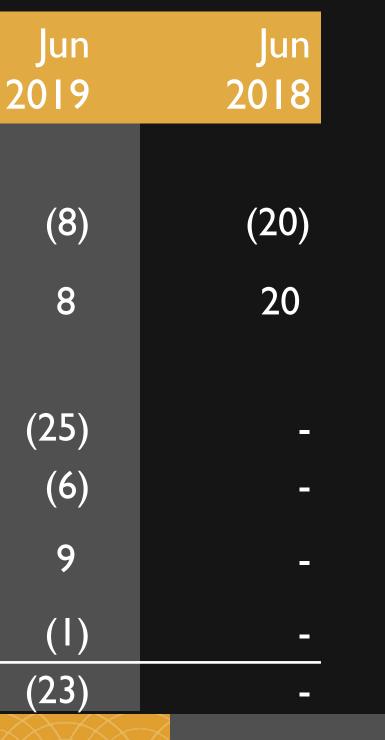
Accelerated depreciation and amortisation

Other costs

Change in fair value of investment properties under development

Change in fair value of other investments

Net non-trading losses



Financial Review Cash Flow Statement – Operating Activities

US \$ m

- **Operating Activities**
 - **EBITDA** from subsidiaries
 - Dividends and interest from associates and JVs
 - Working capital movement
 - Net interest and other financing charges paid
 - Tax paid
 - Other (principally non-cash items)#

Total

- Weighted average interest was 2.6% (2.4% in 2018)
- Underlying EBITDA net interest coverage was 7.1 times (9.6 times in 2018)
- In 2019 related to the changes in fair value of The Excelsior and in 2018 related to the write-off of tangible assets in London

Jun 2019	Jun 2018 restated
62	71
3	3
(22)	(24)
(8)	(6)
(4)	(2)
(8)	20
23	62

Financial Review

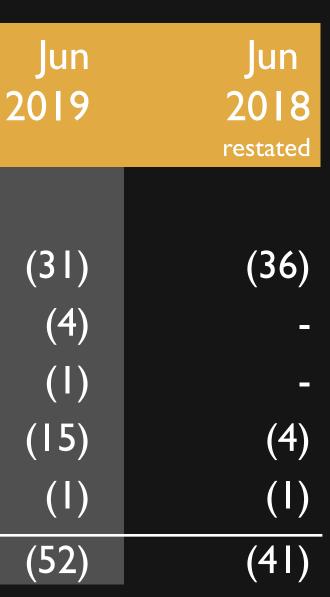
Cash Flow Statement – Investing Activities

US \$ m

Investing activities

- Net capital expenditure on existing properties
- Capex for redevelopment of The Excelsion
- Payment on Munich expansion
- Net advance to associates and joint ventures
- Others

Total



Financial Review Summary Cash Flow Statement

US \$ m 2 **Operating Activities Investing Activities Financing Activities** Net drawdown of borrowings Dividends paid Others Net (decrease)/increase in cash Opening cash balance 1 st Jan Effect of exchange rate changes **Closing cash balance 30th June**

un 19	Jun 2018 restated
23	62
52)	(41)
4	24
9)	(19)
(3)	(3)
37)	23
47	84
1	(2)
	205

Financial Review Net Debt

US \$ m

Net debt

Adjusted shareholders' funds[#]

Gearing

Adjusted net asset value per share (US \$)

[#] The Group's investment properties under development are carried at fair value. Shareholders' funds have been adjusted to include the market value of the Group's ownership interest in its freehold and leasehold properties which are carried at amortised cost in the consolidated balance sheet

Jun 2019	Dec 2018 restated
336	285
5,828	5,827
6%	5%
4.61	4.62



Financial Review

- Approximately 49% of Group's debt hedged
- Average remaining tenor of Group's borrowings is 4.7 years
- US\$211 million of cash and US\$268 million of undrawn committed facilities

ngs is 4.7 years f undrawn

Financial Review Future Significant Capital Commitments

	US \$	Timing
Madrid renovation (Group's 50% share)	42m	2019-20
Munich extension	139m	2019-23
Redevelopment of The Excelsior	585m	2019-25
Total	766m	

The Group's strong balance sheet is well-placed to fund capital commitments through the use of external • debt and cash reserves



2019 Outlook

- Five new properties to open in 2019
- Additional new projects to be announced
- Mixed trading conditions expected to continue
- Results will benefit from the re-opening of the London hotel

e London hotel



Questions to investors@mohg.com

